

# Coming soon - New online payment service

## (schools meals and school payments)



We are pleased to announce that we will shortly be accepting payments online for items such as dinner money, school trips and uniform.

Using a secure website called ParentPay you will be able to pay online using your debit or credit card.



### Key features:

**Primary schools**, the new system will allow parents to pre-order school meals

In **secondary schools**, ParentPay will integrate with our existing cashless catering systems

### What are the benefits to parents and pupils?

- ParentPay is easy-to-use and will offer you the freedom to make online payments whenever and wherever you like.
- The technology used is of the highest internet security available ensuring that your money will reach us safely – offering you peace of mind.
- Payments can be made by debit/credit card or also through PayPoint.
- Full payment histories and statements will be available to you securely online at any time.
- Your children will not have to worry about losing money at school.
- Parents can choose to be alerted when their balances are low via email and/or SMS text.

### What are the benefits to our school?

- Using ParentPay will ensure that all financial transactions are safe and secure – making our processes more efficient whilst helping to remove costs associated with having to manage cash securely and chase debt.
- More time will be available to deliver educational support to pupils ensuring smooth running of the catering service/school.
- The new system will help to reduce anti-social behaviour.

### Next Steps

We will shortly be sending account activation letters to parents/guardians. You will need to follow the instructions in the letter in order to set up an online account with ParentPay.

In the meantime, if you would like to find out more information regarding ParentPay please visit the following websites:-

[www.carmarthenshire.gov.wales](http://www.carmarthenshire.gov.wales)  
[www.parentpay.com](http://www.parentpay.com)

